

MEMORANDUM
DEPARTMENT OF COMMUNITY HEALTH
LANSING, MICHIGAN 48909-7979

DATE: August 2006
TO: Families of Children with Special Needs
FROM: Mary Marin, Executive Director, Parent Participation Program (PPP)
Children's Special Health Care Services (CSHCS) Division
SUBJECT: Heart-to-Heart Information Updates

The June move of 50 CSHCS employees into the Lewis Cass Building in downtown Lansing went well. Our new address is 320 S. Walnut St., Lansing, MI 48933-2014. However, medical information must be mailed to CSHCS at PO Box 30734, Lansing 48909-8234. Staff phone numbers did not change. Local health departments should use these new "fax" numbers for:

- In-state medical reports to CSHCS Customer Support: (517) 335-9491
- Out-of-state medical reports and in-state Prior Approval services: (517) 335-8454
- Other administrative matters: (517) 241-8979 or (517) 335-8055
- Children with Special Needs Fund: (517) 335-8055

Recently, Family Phone Line operators helped several families solve problems stemming from old information in CSHCS files. In response, here's a reminder : Update your address, private insurance and family information as soon as it changes.

By the way, families can reach CSHCS easily on our toll-free Family Phone Line (1-800-359-3722). A flier follows listing all we do. We hope CSHCS representatives in local health departments will copy and distribute it as part of your annual contact with renewing families. ♥

PPP Updates

Families of children with mental health conditions can get vital information at back-to-back training this month. Both are offered through *Michigan's Family-to-Family Health Information and Education Center*:

■ *How to Access Mental Health Services for Your Child Using Public or Private Health Care Coverage* is set from **1 - 3 p.m. Aug. 9 in Auburn Hills** (Oakland County) and **5 - 7 p.m. Aug 16 in Bad Axe** (Huron County). Topics include how and where to access mental health services, eligibility criteria, what to do if you are uninsured, and tips to maximize benefits.

■ *Will Your Teen Be Ready for Adult Life?* runs **3 - 5 p.m., Aug. 9, in Auburn Hills** and **7 - 9 p.m. Aug. 16 in Bad Axe**. Information will help teens prepare for the transition from high school to employment or to higher education, from home to independent living, and from child to adult community services.

Presenters are from the *Association for Children's Mental Health*. To register, phone 1-888-226-4543. All trainings are free. PPP is the Center's coordinating partner. ♥

Families can brush up on all facets of our program with the 44-page **CSHCS Family Guide**. It explains the medical

conditions CSHCS covers and services we provide. Special sections include *Frequently Asked Questions* and *Definitions*. For a copy, phone 1-800-359-3722. ♥

CSHCS Updates

Michigan's young adults with special health needs now have a publication all their own. The **Early Adult Transition Task Force** (EATT) debuted a quarterly newsletter in June. The division mailed it to all CSHCS members who are age 18 to 21.

Story contributions from youth managing their own health care are welcome. The

first is from Stacey Hess, a 21-year-old managing multiple medical conditions.

EATT's newsletter is online at www.michigan.gov/cshcs. Click to it under *Transition to Adulthood*. Individuals who want a copy via postal mail may phone 1-800-359-3722. ♥

Transition...Whose Problem Is It? by Wendy Burdo-Hartman, MD, and Gina Tremonti, MSW, is in a recent newsletter of the *Michigan Chapter of the American Academy of Pediatrics (MCAAP)*. Dr. Burdo-Hartman is a pediatrician and CSHCS Advisory Committee member and chairs MCAAP's committee on children with special needs. Tremonti is the CSHCS transition specialist.

The article describes the Task Force created in Grand Rapids to plan a community-based system of care for transition of young adults with special health care needs from pediatric to appropriate adult care.

Get a copy of the article by phoning the CSHCS Family Phone Line. ♥

Resources

Family Support Every Day and in Times of Crisis is the Summer 2006 Hot Topic of the **Beach Center on Disability's** quarterly newsletter. Download it at www.beachcenter.org/news. ♥

Celena Barnes outreaches in many ways to Detroit-area families of children with special needs. She is a coordinator in our statewide *Family Support Network of Michigan*. She also offers disability awareness presentations, religious education for children with special needs, and career information for parents. Reach her via our Family Phone Line or directly at (313) 935-0965. ♥

A new *Transition Suite of Resources* covers a wide range of information. One of the five separate collections is specifically for parents: www.nichy.org/resources/transition_parents.asp. Author is the *National Dissemination Center for Children with Disabilities (NICHY)*, phone: 1-800-695-0285. ♥

Events

Michigan's **Diabetes Clinic for Children and Adolescents** travels to **Alpena, Aug. 9 - 10; Port Huron, Sept. 27 - 28; and Marquette, tentatively Oct. 17 - 20**. Youngsters can receive free, comprehensive diagnostic, treatment and follow-up care. The traveling team includes a pediatric endocrinologist, dietitian, social worker, nurse and certified diabetic educator. Local CSHCS nurses also take part. For an appointment, phone Wayne State University's *Morris J. Hood Jr. Compre-*

hensive Diabetes Center toll-free at 1-800-385-3085. ♥

The Parent Participation Program (PPP) is a section of the Children's Special Health Care Services Division (CSHCS) of the Michigan Department of Community Health (MDCH).

CSHCS is part of MDCH's Bureau of Children and Family Programs. CSHCS primarily provides medical specialty care to children with a qualifying diagnosis. PPP serves families of all children with special needs. The Family Support Network of Michigan (FSN) is PPP's parent-to-parent support arm.

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CSHCS Family Phone Line
1-800-359-3722
8 a.m.-5 p.m., Monday – Friday

CSHCS and this Update online
www.michigan.gov/cshcs

Free online course on CSHCS
www.training.mihealth.org

Events and Resources are compiled by PPP from a variety of sources. A listing does not denote endorsement.

If you receive multiple copies of this memo by mail, please let us know. To add your name to our postal mailing list or to remove it, *families* may call our CSHCS Family Phone Line or send e-mail to ppp@michigan.gov. Others, phone (313) 456-4381 or send e-mail to ppp@michigan.gov.

Dose of Humor

From staff reports of life at home

All the strength and ingenuity of a mother, uncle and grandmother were required to hold down two-year-old Laneiyah for careful removal of toilet tissue she sneakily put in her nose. ♥